



Student Labor Position Description

Multi Work-Learning-Service Level Form

(For combining up to two Work-Learning-Service levels (WLS) on the same form)

Department Name: President's Office

Org. #: 1050

Position Title: Secretary/Clerical Assitant

WLS Levels: 1 -- 2 Position Codes: S07258 , S81336

Contract Hours: As defined by the status form and/or the grade level descriptions

Current Revision Year: 2009

WORK-LEARNING-SERVICE LEVELS (WLS)

- **WLS 1 – Entry Level** – This level is assigned to the following:
 1. All entering students during the first year of enrollment (or first term if entering mid-year); and
 2. Students of any classification whose work is characterized by highly structured tasks or outcomes, relatively low level or number of skills required, typically repetitive or routine tasks, and requiring direct supervision of worker results
- **WLS 2 – Intermediate Level** – This work typically involves less direct supervision than WLS Level 1, perhaps more work variety, and requires some independent exercise of judgment along with an increasing knowledge of the job.
- **WLS 3 – Skilled Level** – The work is typically skilled, requires little direct supervision, requires independent judgment on procedures, has variety and depth. The work includes helping in the training of others and the expectation of contributions toward improvement of the way work is carried out.
- **WLS 4 – Advanced Level** – Normally involves the supervision of other students, the ability to apply advanced skills, and the capacity to assume higher levels of responsibilities for departmental operations. As with WLS Level 3, the work is typically skilled, requires little direct supervision, allows for independent judgment on procedures, and has variety and depth. The work includes helping in the training of others and the expectation of contributions toward improvement of the way work is carried out. Labor Departments may require WLS level 4 positions to be more than the minimum 10 hour commitment; if so, the Status Form will reflect this requirement.
- **WLS 5 – Management Level** – **Must be a 15 hour commitment – Allocation of a WLS Level 5 is limited and must be approved by the Dean of Labor / Labor Team.** *Prerequisite: One term at WLS level 3 or 4 and no forms of academic, labor, or social probation.*

This level demands an understanding of departmental policies and relationships. Students are expected to develop and model strong interpersonal / communication skills in the workplace. In addition, students must demonstrate autonomy, high level skills, and assume advanced level responsibilities for departmental functions and/or programs. This level is assigned to the following:

 - Student managers in the department; or
 - Students responsible for managing highly technical positions within the department; or
 - Master level student artisans
- **WLS 6 – Director Level** – **Must be a 15 hour commitment – Allocation of a WLS level 6 is limited and must be approved by the Labor Program Council.** *Prerequisite: One term at level 4 or 5 and no forms of academic, labor, or social probation.*

Students assigned to this level serve as role models as workers and as students, displaying behaviors and values that are consistent with the Berea College Workplace Expectations -- both on and off the job. These positions require the highest levels of worker autonomy, advanced skills sets, and supervisory responsibilities for individuals, student managers, and departmental operations. Students must be involved in the following:

 - Supervision of other student managers; or
 - Supervision of students in highly technical positions
- **WLS UC -- Unclassified** – The positions of Student Government Association President, Campus Activities Board chair, chimes Editor, and pinnacle Editor are unclassified. These positions involve the highest levels of autonomy and responsibility as in the case of WLS level 6 positions.

I. WLS Levels 1 -- 2

II. Description Of Duties For This Position:

A. The following duties are assigned to WLS level 1:

1. Typing, scanning, proofreading, copying and distributing pertinent materials.
2. Obtaining and processing mail to/from the CPO, making deliveries as needed.
3. Observing that the workplace and environments are neat and clean.
4. Answer phones and take messages.

B. In addition, WLS level 2 would be responsible for the following duties:

1. Research, organize and reconcile various data.
2. Preparing check requests forms and other correspondence.

III. Learning Opportunities For This Position:

- A. The following are learning opportunities for WLS level 1 :
 - 1. Learn about Berea College from a unique professional perspective.
 - 2. Learn about office routines, etiquette, punctuality and dependability.
 - 3. Learn to prioritize work and follow through on assigned tasks.
 - 4. Develop better writing and oral skills.
 - 5. Learn about a team-based work environment.

- B. In addition, the following are learning opportunities for WLS level 2 :
 - 1. Same opportunities as WLS 1 but you should have a better understanding of them and work more independently, with less supervision.

IV. Qualifications Needed For This Position (Indicate Any That Are WLS Level Specific):

- A. Willingness to accept tasks as assigned, flexibility is important.
- B. Must be dependable and responsible with respect for confidentiality.
- C. Must have ability to follow directions.
- D. Attain good written and spoken English skills.
- E. Computer knowledge is important and experience with Excel, Word and Outlook.
- F. A clean, neat, respectful appearance and appropriate mode of dress is important as well.
- G. Some lifting is required.
- H. Possess strong organizational skills with attention to detail.
- I. English or Business majors are preferred because the job entails typing, writing, and proofreading.
- J. The students who work in the President's Office Administrative Department are a very important part of the President's Office team. The duties listed above are but a representative sampling of the kinds of duties and responsibilities of the Secretary/Clerical Assistants who work in the office. Any worker (full-time staff or student) must be willing to accept assignments of a varied nature that are designed to fulfill the needs of the office's responsibilities in support of the President and the work of the Office.