



# Student Labor Position Description

## Single WLS Level Form

Department Name: Public Relations

Org. #: 5030

Position Title: Office Executive Assistant

WLS Level: 4 Position Code: S07428

Contract Hours: As defined by the status form and/or the grade level descriptions

Current Revision Year: 2010

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### WORK-LEARNING-SERVICE LEVELS (WLS)

- **WLS 1 – Entry Level** – This level is assigned to the following:
  1. All entering students during the first year of enrollment (or first term if entering mid-year); and
  2. Students of any classification whose work is characterized by highly structured tasks or outcomes, relatively low level or number of skills required, typically repetitive or routine tasks, and requiring direct supervision of worker results
- **WLS 2 – Intermediate Level** – This work typically involves less direct supervision than WLS Level 1, perhaps more work variety, and requires some independent exercise of judgment along with an increasing knowledge of the job.
- **WLS 3 – Skilled Level** – The work is typically skilled, requires little direct supervision, requires independent judgment on procedures, has variety and depth. The work includes helping in the training of others and the expectation of contributions toward improvement of the way work is carried out.
- **WLS 4 – Advanced Level** – Normally involves the supervision of other students, the ability to apply advanced skills, and the capacity to assume higher levels of responsibilities for departmental operations. As with WLS Level 3, the work is typically skilled, requires little direct supervision, allows for independent judgment on procedures, and has variety and depth. The work includes helping in the training of others and the expectation of contributions toward improvement of the way work is carried out. Labor Departments may require WLS level 4 positions to be more than the minimum 10 hour commitment; if so, the Status Form will reflect this requirement.
- **WLS 5 – Management Level – Must be a 15 hour commitment – Allocation of a WLS Level 5 is limited and must be approved by the Dean of Labor / Labor Team.** *Prerequisite: One term at WLS level 3 or 4 and no forms of academic, labor, or social probation.*

This level demands an understanding of departmental policies and relationships. Students are expected to develop and model strong interpersonal / communication skills in the workplace. In addition, students must demonstrate autonomy, high level skills, and assume advanced level responsibilities for departmental functions and/or programs. This level is assigned to the following:

  1. Student managers in the department; or
  2. Students responsible for managing highly technical positions within the department; or
  3. Master level student artisans
- **WLS 6 – Director Level – Must be a 15 hour commitment – Allocation of a WLS level 6 is limited and must be approved by the Labor Program Council.** *Prerequisite: One term at level 4 or 5 and no forms of academic, labor, or social probation.*

Students assigned to this level serve as role models as workers and as students, displaying behaviors and values that are consistent with the Berea College Workplace Expectations -- both on and off the job. These positions require the highest levels of worker autonomy, advanced skills sets, and supervisory responsibilities for individuals, student managers, and departmental operations. Students must be involved in the following:

  1. Supervision of other student managers; or
  2. Supervision of students in highly technical positions
- **WLS UC -- Unclassified** – The positions of Student Government Association President, Campus Activities Board chair, chimes Editor, and pinnacle Editor are unclassified. These positions involve the highest levels of autonomy and responsibility as in the case of WLS level 6 positions.

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#### I. WLS Level: 4

#### II. Description Of Duties For This Position:

- A. A student at WLS 4 should be able to type, scan, proofread, copy and distribute pertinent materials with confidence and less assistance or guidance.
- B. Obtaining and processing mail to/from the College Post Office, making deliveries as needed.
- C. Independently observe the workplace and environments for neatness and cleanliness.
- D. Answer any Public Relations phone professionally, take accurate messages, and distribute to staff and departments concisely.
- E. Independently research, organize and reconcile various data and projects.
- F. Independently reconcile budgets and statements, draft/edit correspondence, and research projects.
- G. Help train incoming students, assist with the supervision pertaining to labor meetings and Ultratime system.
- H. Possesses the ability to exercise good judgement when dealing with the public and college matters, with respect of confidentiality.

- I. Responsible for updating and assembling media packets for mailing, also for the filing and organization of department articles and records.

### **III. Learning Opportunities For This Position:**

- A. Will demonstrate the attributes listed on the "Outline of Berea's Labor and Learning Progressions" for this position's grade level and all levels below it as published in the Berea College Student Labor Program Policies and Procedures Manual, Tools (07-08).
- B. A student at WLS 4 will have spent 3 years in and Administrative Office and have a good understanding of the unique professional perspective of Public Relations and its role at Berea College.
- C. Also obtain a good working knowledge of the office routines, etiquette, and be able to offer ideas for improvement.
- D. By level 4, a student should possess a good work ethic consisting of punctuality, dependability and ease with prioritizing work and completing assigned tasks efficiently and effectively.
- E. At level 4, a student should understand their role in the team-based environment.
- F. At level 4, a student should have strong writing, organization and oral skills.

### **IV. Qualifications Needed For This Position:**

- A. Must have spent at least one semester, preferably a year, at WLS 3 at Public Relations.
- B. Willingness to accept tasks as assigned and flexibility are important.
- C. Must be fairly articulate, possess good customer service skills, employ a professional phone etiquette, must have the ability to take notes and deliver messages concisely, and should have a genuine interest/concern for Berea College.
- D. Possess a good working knowledge of computer programs and the College phone system.
- E. Understand that a clean, neat, respectful appearance and appropriate mode of dress are important due to the nature of the position.
- F. Student should be in good standing with all various College departments and policies.
- G. Must be dependable, responsible, respect for confidentiality, have ability to follow directions, perform with very little supervision, and obtain a strong initiative.
- H. Work professionally with confidence and good written and spoken English skills.
- I. English or Business majors are preferred because the job entails typing, writing, and proofreading.
- J. The students who work in Public Relations are a very important part of the Public Relations' team. The duties listed above are but a representative sampling of the kinds of duties and responsibilities of the Office Assistant who work in the office. Any worker (full-time staff or student) must be willing to accept assignments of a varied nature that are designed to fulfill the needs of the office's responsibilities in support of Public Relations and the work of the Office.